Terms and Conditions

Effective Date: 13/06/2025

These terms and conditions govern your use of the website www.jamescoomber.com and/or products and/or services provided by James Coomber Ltd.

By accessing or using this website and/or engaging with James Coomber Ltd you agree to comply with and be bound by the following terms. If you do not agree with these terms, please do not use our website or services.

1. About Us

This website is owned and operated by:

James Coomber Ltd

Company number: 15202840

Registered address: 47 Boutport Street, Barnstaple, Devon, England, EX31 1SQ

Email: james@jamescoomber.com

We provide leadership coaching, consultancy, training, and digital resources to individuals and organisations.

2. Use of the Website

You agree to use this website only for lawful purposes and in a way that does not infringe the rights of others or restrict or inhibit their use and enjoyment of the site.

You may not:

- Copy, distribute, or commercially exploit any content without written permission
- Use the website to send unsolicited marketing
- Upload or transmit viruses or any harmful code

We reserve the right to restrict or terminate your access to the site if we believe you are in breach of these terms.

3. Intellectual Property

All content, branding, logos, and materials on this website are the property of James Coomber Ltd unless otherwise stated. You may not reproduce, distribute, or modify any content without our written consent.

4. Products and Services

We offer coaching, training, consultancy, and digital products through this website.

When you purchase a service or product, you agree to the specific terms outlined at the point of sale or booking, including:

- Session duration and format (for coaching/consulting)
- Delivery method (for digital products)
- Payment terms and refund policy (outlined below)

5. Payment and Refund Policy

All prices are listed in GBP (£) and include VAT where applicable.

a) Digital Products

Due to the nature of digital downloads, all sales are final and non-refundable once the product has been delivered.

b) Coaching and Consulting Services

All fees for consultancy services will be clearly outlined in proposals or contracts. Payment terms will typically be 14 days from the invoice date unless otherwise agreed. Late payments may incur interest or additional charges.

6. Termination

Either party may terminate an engagement by providing written notice, subject to the terms of any signed agreement. Any outstanding fees for services delivered up to the termination date will remain payable.

7. Disclaimers

This website is provided on an "as is" basis. We make no warranties or representations, whether express or implied, about the accuracy, reliability, or suitability of the content or services provided.

Information shared through blog posts, videos, downloads, or coaching is for educational purposes only and does not constitute professional, legal, medical, or financial advice.

You are responsible for how you use our content or implement advice from coaching or consultancy sessions.

8. Limitation of Liability

While we aim to ensure that all content is accurate and up to date, we do not guarantee that the website or its content is free from errors or omissions.

James Coomber Ltd shall not be liable for any loss or damage that may arise from reliance on the information provided on this website or through our services, except where such liability cannot be excluded by law.

9. Third Party Links

This website may contain links to other websites for your convenience or reference. We do not endorse or accept responsibility for the content or privacy practices of third-party sites. Please review their terms and policies before using them.

10. Privacy and Data Protection

Our Privacy Policy and Cookie Policy explain how we collect, store, and process your data. By using this site, you consent to such processing.

11. Changes to These Terms

We may update these Terms and Conditions from time to time. Any changes will be posted on this page, and continued use of the website will be deemed acceptance of those changes.

12. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

13. Entire Agreement

These terms, together with our Privacy Policy and Cookie Policy, constitute the entire agreement between you and James Coomber Ltd in relation to your use of this website and our services.

14. Contact Us

If you have any questions about these terms, please contact:

James Coomber Ltd

Email: james@jamescoomber.com Website: www.jamescoomber.com